Email Solutions to Improve Deliverability & Protect Your Sender Reputation

Email is a great tool to communicate with customers cost-effectively. However, 30% of emails are undeliverable at any given time – due to inaccurate data entry or data decay.

Melissa’s Global Email Solutions work in real-time or batch to remove up to 95% of bad email addresses in your database so you can avoid high bounce rates and blacklisting and protect your valuable sender reputation.

Real-Time Email Mailbox Verification
Pings each email to ensure it is active and able to receive email.

Correct Syntax and Domain to Improve Deliverability
Corrects typos and illegal characters that lead to high bounce rates.

Detect FCC Mobile Domains
Maintain CAN-SPAM compliance by determining mobile email address that shouldn’t receive commercial email messages.

Real-Time Email Mailbox Verification
Melissa’s Email Verification solutions provide real-time verification, actually connecting to the mail server to check whether or not the mailbox exists and can receive messages. Melissa offers two levels of service depending on your speed and accuracy needs:

- **Global Email Premium** - checks domain-specific logic as well as SMTP commands and other proprietary mechanisms to validate inboxes are live.
- **Global Email Express** – provides higher speeds than Premium by using a cached inbox validation database of known good and bad emails.
Email Syntax and Domain Correction

Our email solutions can identify and fix common syntax errors, illegal characters and misspelled domain names like:

- .con to .com
- yaho.com to yahoo.com
- aol.com to aol.com
- abc.@example.com
- @@ to @
- A@b@C@example.com to abc@example.com

Flexible Solutions for the Way You Work

Melissa Email Verification Solutions can be accessed in the following ways:

- **Web Service** that supports JSON, SOAP, XML and Rest
- **On-prem API** for Windows, Solaris, HP-UX and AIX operating systems
- **Integration** for Salesforce, Microsoft Excel, SQL Server, Dynamics CRM, Pentaho and more

About Melissa

Since 1985, Melissa has specialized in global intelligence solutions to help organizations unlock accurate data for a more compelling customer view. More than 10,000 clients worldwide in arenas such as retail, education, healthcare, insurance, finance, and government, rely on Melissa data quality and ID verification software, including data matching, validation, and enhancement services to gain critical insight and drive meaningful customer relationships.

We call this Full Spectrum Data Quality.